

SHOPLINE PAYMENTS MALAYSIA FPX & CREDIT CARD APPLICATION – CHECKLIST (FOR REFERENCE ONLY)

To apply for SHOPLINE Payments (FPX & Credit Card), here is a checklist that contains the list of basic documents and information that you will be expected to submit. Please prepare all of them prior to submission. All submissions will be done digitally via your own SHOPLINE admin panel.

(All documents must be completed for processing) ****Note: subject to successful submission and approval****

No.	Basic information or documents required	For Sole Proprietor	For Partnership	For Locally Incorporated Company (Sdn Bhd / Bhd)	For Individual
1	Business Name	✓	✓	✓	
2	SSM / Company registration number	✓	✓	✓	
3	Business Address	✓	✓	✓	
4	Residential Address				✓
5	Photocopy of your business registration documents: <ol style="list-style-type: none"> Form 9 (Certificate of Incorporation of Private Company) issued by SSM Form 49 (the form with a list of all Directors and their respective details) Form 24 (Return of allotment of shares) <i>*Format for submission: jpg/png/jpeg</i> <i>*Form 49 and Form 24 is subject to only upon request by SHOPLINE</i> <i>*Form 24, it is not required for Sole Proprietor</i>	✓	✓	✓	
6	Photocopy of: <ol style="list-style-type: none"> all Director's I/C (Front & Back) as per form 49 all business owners/ UBO' I/C (Front & Back) all shareholders members' I/C (Front & Back) <i>*Format for submission: jpg/png/jpeg</i> <i>*Please ensure the cardholder's face and wording in the photocopies are clear.</i>	✓	✓	✓	✓
7	Bank Statement for 1 month (first page only) any from the past 6 months (including your address, bank logo, bank name, company name/ personal name) <i>*Format for submission: jpg/png/jpeg</i>	✓	✓	✓	✓
8	Your website with SHOPLINE must have and should display: <ol style="list-style-type: none"> Logo Products / services sold with pricing and photo Proper homepage (not the generic one from SHOPLINE) Contact us info (Company Name, contact number, company address and email address); Return Policy & Delivery Policy Privacy Policy Terms and Conditions 	✓	✓	✓	✓
9	Additional documents (i.e. Direct Selling License, Personal Guarantee Letter, Certificate by Ministry of Health, supplier agreement, authorized reseller letter, tenancy agreement, etc.) may be required upon request and subject to risk assessment process.	✓	✓	✓	✓

*** Note:**

i) Even though the process of application submission is for both SHOPLINE Payments (FPX) and Credit Card. However, please take note that since the two payment methods are different and therefore there might be a requirement for you to submit additional documents separately.

Non-Exhaustive List of Banned and High Risk Industries

1. Direct Marketing - Travel-Related Arrangement Services
2. Direct Marketing - Outbound Telemarketing Merchants
3. Outbound telemarketers
4. Direct Marketing - Continuity / Subscription Merchants
5. Direct Marketing - Other Direct Marketers - not elsewhere classified
6. Direct Marketing - Inbound Telemarketing Merchants
7. Multi-level marketing businesses, Unlicensed Multi-level marketing
8. Rebate-based business and up-selling merchants
9. Pyramid or ponzi scheme, matrix program and other "get rich quick" schemes
10. Telemarketing
11. Time sharing
12. Gold bar
13. Investment scheme
14. Buyers Club / Membership clubs
15. Key-entry Telecom Merchant providing single local and long-distance phone calls using a central access number in a non-face-to-face environment using key entry
16. Telecommunication Services including but not limited to prepaid phone services and recurring phone services
17. File sharing services
18. Illegal downloads of movies, music, computer and video games or software
19. Items or downloads infringe or violate copyright, trademark, right of publicity or privacy or any other proprietary right under the laws of any jurisdiction
20. Counterfeit designer/luxury goods
21. Stolen goods including digital and virtual goods
22. Drugs, Drug Proprietors, and Druggists Sundries
23. Drug Stores, Pharmacies
24. Drugs, drug paraphernalia and drug test circumvention aids

25. Miracle Cures
26. Internet pharmacies / Internet pharmacy referral site
27. Counterfeit pharmaceutical products
28. Cigar Stores and Stands
29. Tobacco / Cigar / Electronic Cigarette / Nicotine content products
30. Counterfeit tobacco products (e.g. cigarettes, cigars)
31. Alcohol
32. Video Entertainment Rental Stores
33. Gambling transaction, gaming and/or any other activity with an entry fee and a prize, includes casino games, sports betting, horse, dog or greyhound racing, lottery tickets, other ventures that facilitate gambling, games of skill (whether or not it is legally defined as a lottery), sweepstakes and non-sports intrastate internet
34. Credit Counseling / Credit repair services
35. Credit repair or debt settlement services, credit transactions or insurance activities
36. Credit protection / Identity thief protection
37. Associated with purchases of annuities or lottery contracts, lay-away systems, off-shore banking or transactions to finance or refinance debts funded by a credit card
38. Associated with the sale of traveler's checks or money orders
39. Check cashing businesses
40. Currency and forex
41. Firearms / weapons
42. Fireworks and hazardous materials
43. Pornography and adult content
44. Sexually oriented materials or services
45. Items that are considered obscene
46. Human remains and body parts
47. Sale of a good or service, including an image, which is patently offensive and lacks serious artistic value (such as images of nonconsensual sexual behavior, sexual exploitation of a minor, nonconsensual mutilation of a person or body part, and bestiality)

48.Items promote hatred, racism, religious persecution or contain offensive content

49.Items encouraging illegal activity

50.Involve the sales of products or services identified by government agencies to have a high likelihood of being fraudulent